



Carrying out our order: a parents' guide to what happens now

What the Responsible Body must do

Our order is binding on the responsible body. The responsible body has a duty to do what has been ordered.

When the Responsible Body has to comply with our order

The responsible body normally has a limited time within which it must carry out our order. The time runs from the day after we send out the order. The period allowed varies depending on the kind of order. The Tribunal Judge will normally include the time limits for carrying out the order within the written decision.

Our job is finished

Once we have issued our decision, we cannot take any further action. We have no power to supervise how and when the order is carried out. Even if the responsible body does not do what has been ordered within the time limit stated in our decision, we cannot take further action. You would need to pursue this with the Department for Children, Schools and Families.

If the Responsible Body does not comply

If the responsible body does not carry out our order within the time limit, and they cannot satisfactorily explain why, you are entitled to complain to the Department for Education and Skills. The address is:

Department for Children, Schools and Families
Special Educational Needs and Disability Division,
Sanctuary Buildings
Great Smith Street
LONDON SW1P 3BT
Tel: 020 7925 5000

The Local Government Ombudsman hears complaints about maladministration by LAs. If you want to make a complaint to the Ombudsman you should ring the advice line which is open between 9.00 am and 4.30 pm Monday to Friday on 0845 602 1983, or alternatively, access their website – www.lgo.org.uk for further information.